REPUTE FAQ

HOW TO UPGRADE YOUR LICENCE KEY TO RUN REPUTE 3

1. On the computer where your licence key is attached, display the Sentinel Admin Control Centre by typing the following into your browser:

   http://localhost:1947

2. If the Control Centre does not appear, run the Sentinel Windows Runtime Installer (HASPUserSetup.exe), which is available for download here:

   www.geocentrix.co.uk/support/drivers.html

3. On the left-hand menu, click **Configuration** and tick 'Generate C2V file for HASP key' and click the **Submit** button.
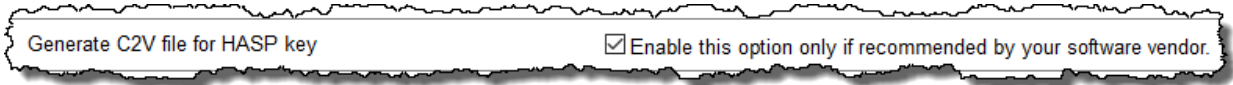
4. On the left-hand menu, click on **Sentinel Keys** and find the key **Geocentrix (48297)** in the **Vendor** column. *If that key's **Version** is less than 3.21, contact Geocentrix for further advice.*
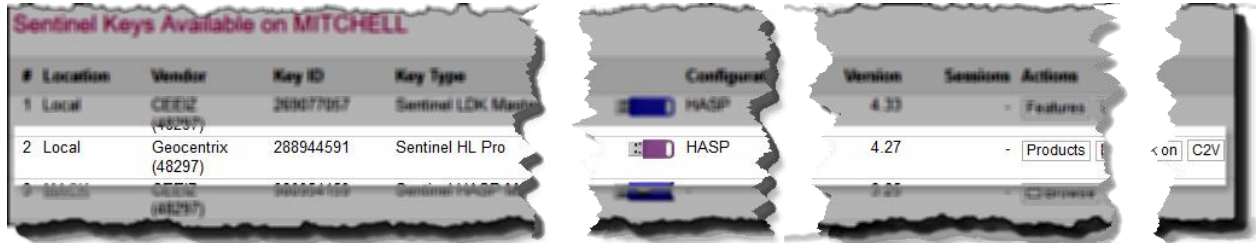
5. Click on the **C2V** button (in the column **Actions**) in the row for the Geocentrix key.
6. Save the C2V ('Customer-to-Vendor') file to a temporary location on your computer. Please use the default file name provided (e.g. "1174032123_202409260944.c2v").
7. Send the C2V file via email to support@geocentrix.co.uk, with the subject 'Request for Repute 3 licence'.
8. Close your browser and wait for Geocentrix to respond via email.

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9. When we reply (via email), save the attached V2C ('Vendor-to-Customer') and LIC (Licence) files to a temporary location on your computer.
10. Re-open the Sentinel Admin Control Centre (as described under 1 above).
11. On the left-hand menu, click on **Update/Attach**.
12. Click on the **Select File** button, navigate to the location where you saved the V2C file, select it, and click **Open**.
13. Click on the **Apply File** button.
14. A message will appear to confirm that the upgrade has been successful.
15. Delete the V2C file from your computer (it can only be used once).

If you need further help, please contact Geocentrix Technical Support (email address below).